

Value for Money at SIG Housing Trust – What It Means for You

We want to make sure every pound we spend delivers the best possible homes and services for our residents. This is called Value for Money or VfM.

Here is what this means for you:

1. Providing Safe, Good-Quality Homes

We will:

- Keep homes well-maintained
- Complete repairs quickly
- Plan long-term improvements
- Make sure all safety checks are up to date

2. Using Money Wisely

We will:

- Compare costs to other housing providers
- Get good deals by using proper procurement
- Avoid waste
- Make decisions based on evidence and resident impact

3. Supporting Better Services

We will:

- Monitor how repairs, complaints and lettings perform
- Make improvements based on your feedback
- Publish how we are doing each year

4. Listening to Residents

We will:

- Ask for resident views through surveys and groups
- Use your ideas to shape how we improve our homes and services
- Share the changes we make as a result

5. Being Open and Honest

Each year we will publish a Value for Money Statement, showing:

- How we spent money

- How we performed
- What improved during the year
- What we will do next to give you better value

Our Commitment to You

We will always aim to:

- Provide safe, high-quality housing
- Spend money wisely
- Deliver services that meet your needs
- Be transparent in everything we do

If you want to get involved in helping improve services, please contact:

housing.management@socialinterestgroup.org.uk



SIG Housing Trust